

# CRMC Financial Assistance Policy

## Plain Language Summary

Cuyuna Regional Medical Center (CRMC) is committed to providing high-quality healthcare to everyone, no matter their ability to pay. We offer **free or discounted care** to people who need help paying their medical bills and who meet our financial assistance guidelines.

### Who Can Get Help?

You may qualify for financial assistance if:

- You received **emergency or medically necessary care** at CRMC
- You are **uninsured, underinsured**, or struggling to pay your bill
- Your **income and family size** fall within CRMC's financial assistance guidelines
- You cooperate with CRMC to check if you qualify for other programs (like Medical Assistance or MNsure)

### What Kind of Help Is Available?

- **Free care** if your income is below a certain level
- **Discounted care** based on a sliding scale if your income is higher but still limited
- CRMC will **never charge you more** than what insurance companies would pay for emergency or necessary care
- If your **household income is under \$125,000**, you will not be charged more than the lowest amount a private insurance company would pay for the same service

### How to Apply:

- Fill out a **Financial Assistance Application**
- Provide documents to verify your income or assets (we'll only ask for what's necessary)
- Applications are available:
  - At All CRMC Locations
  - At the Business Support Services building
  - On CRMC's website: [Insert URL]
- You can also ask for help with the application from one of our Financial Advisors

### Need Help?

If you have questions or need help applying:

Call **218-546-7000** and ask to speak with a **Financial Advisor**

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This summary is for informational purposes only. For full details, refer to the **CRMC Financial Assistance Policy**.