

# Grateful for our team

*The heart of* **CRMC**  
CUYUNA REGIONAL  
MEDICAL CENTER  
*Dedicated to You. Every Day.*

**FY2021** ANNUAL REPORT



# Message from Leadership

## Grateful for our team

CRMC entered the new year focused on expanding and delivering high-quality care. Though no one could have guessed that come March, we would all face the most unprecedented challenges not only to CRMC, but to our community, Minnesota, the United States, and the world.

We are very proud of how everyone at CRMC weathered the crisis by coming together for our patients in extraordinary ways. Our staff and physicians worked unconditionally to implement critical changes to our protocols, facilities, and supplies so we could handle surges in COVID-19 patients while protecting the health and safety of all patients and those on the frontlines of the battle.

As we continue operating during this “new normal” managing COVID-19, CRMC remains focused on initiatives that will ensure a successful future for the organization. Our mission remains clear and unwavering. We are dedicated to meeting the health care needs of area residents, now and going forward. We remained focused on continually improving and growing our specialty service lines and will continue promoting these high-quality health care services.

In this report, you will read about our commitment to building a healthy and thriving community by recruiting physicians and adding vital new equipment and advanced technologies. We were pleased to be honored with Healthgrades Outstanding Patient Experience Award, named one of America's 100 Best Hospitals for Patient Experience and be reaccruited by the Commission on Cancer of the American College of Surgeons and Commission on Office Laboratory. Every three years, CRMC participates in a community health needs assessment to determine which areas to focus its medical services and outreach programs. The 2020-23 report was completed, and we are addressing the nutrition, activity, and mental health needs of area residents.

Please take a moment to read the information in this report that demonstrates the passion and drive we see every day in our staff, providers, and volunteers. We are awed by the resilience of the heroic people who work throughout CRMC, as well as the loyal support of our community. In good times and those that challenge us, we will make sure CRMC remains dedicated to our patients and the health and safety of the community we serve now and into the future.

In good health,



**Bart Taylor**  
*Board Chair*



**Amy Hart**  
*Interim Chief Executive Officer*



**Susan Moen, M.D.**  
*Chief of Staff*

## **Mission:**

**Accommodating you with care and compassion by dedicating ourselves to you every day.**

## **Vision:**

**Cuyuna Regional Medical Center will be the best place to receive care, practice medicine, and work.**

## **Values:**

### **People**

We are committed to having highly engaged team members through training, teamwork and communication.

### **Quality & Safety**

We strive to consistently provide the highest levels of safe and quality care.

### **Service**

We are committed to our Standards for Excellence and strive to exceed the expectations of those we serve.

### **Innovation**

We are committed to a supportive environment that encourages new ideas and creativity.

### **Stewardship**

We honor our heritage and hold ourselves accountable for preserving our human, financial and natural resources.



“I was at your location at Breezy Point this past weekend with a couple of fractured ribs. I am so impressed with the facility and the staff. Amazing. I have been at the Crosby location twice. Again, amazing, amazing...this is coming from a guy who has been at Mayo Clinic in Rochester, MN twice. I am so impressed with CRMC.”

“A huge thank you to all of you for always taking such amazing care of me. I am so super blessed by each and every one of you for all you do. A thank you doesn't even begin to express how really thankful I am. You all rock.”

“I cannot tell you how much I appreciate this hospital. My husband just had back surgery and Dr. Stokman was awesome. My husband has been in pain for the past 6 years. No one diagnosed him correctly till we came here and saw Dr. Stokman. The nurses and the administration desk people helped communicate what care he was getting, and it was the best. Also, he had an issue with hearing aids and the Audiologist Chris Schmidt came over and fixed them. I highly recommend this hospital.”

“I had a 90% chance of losing my thumb. Dr. Moen and her assistant did such a great job! And I still have my thumb! Thank you for all you do Dr Moen, it is so appreciated!”

“I recently was hospitalized twice at your facility for a knee replacement and for an endoscopy. The staff from the ER to the floor and the OR couldn't have been more solicitous and caring. It is the best care I've ever received in a hospital, and I've seen a few at 86! Thank you so much and please continue to do what you do so well.”

“I saw Dr. Moore regarding problems I've had with my feet. I needed an X-ray and blood work done as part of that visit. I was impressed with the care and friendliness with which I was treated by all involved. Then I had a surgical procedure done by Dr. Roberts. Here again, I was treated very well and made to feel very comfortable and relaxed. The attention and care I received was great. Then, to top it off, a couple days after my return home I received a Thank You card from the nursing staff! This was much appreciated. Thank You!”

“We wanted to thank all of you for the care you're giving my wife and I. I wish more hospitals were like you all are. I've never been in one that has nursing staff and doctors that are more loving and caring than this one is. God Bless you all.”

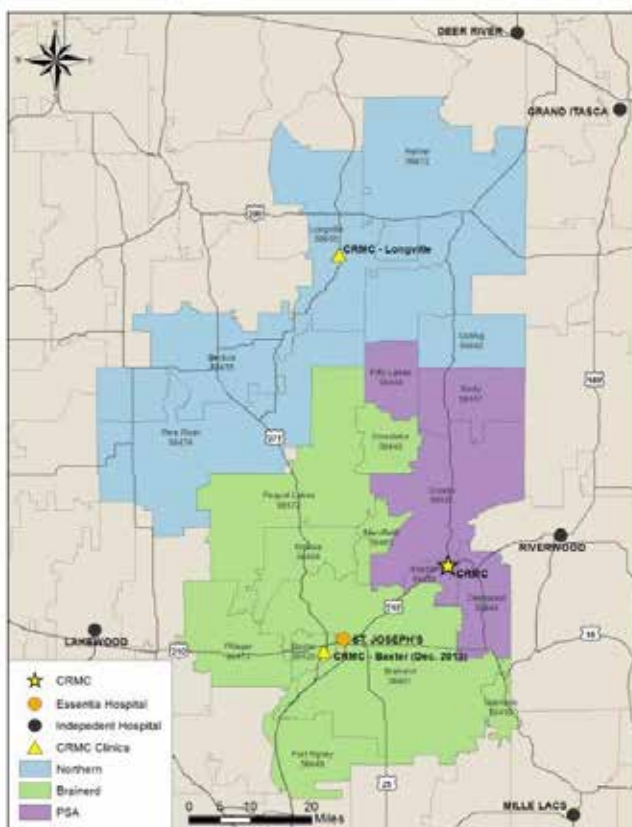
“As a very happy patient for over 30 years I have set a very high bar for my medical care. You have never missed the bar. I arrived at Crosby with difficulty breathing. Dr. Randolph attended. As the consummate professional, he tested and rendered a confident appraisal of my condition. All this during a very busy evening. The entire staff was professional, courteous and I was assured I was their only patient. Also, I attended the Baxter clinic today for blood work. Kudos to the staff, especially Maddey the best damn Phlebotomist in the world. She never misses. Thanks for being there Cuyuna.”





# Serving the Cuyuna Lakes region for more than 58 years

Cuyuna Regional Medical Center is a community, non-profit health care organization dedicated to providing care for every person who comes through its doors. Founded in 1962 by Crosby area miners.



**Serves approximately 60,000 residents of all ages in the Brainerd Lakes and its surrounding communities.**

Our service area extends far beyond Crosby. We care for more than 60,000 residents in Aitkin, Brainerd, Backus, Baxter, Crosslake, Deerwood, Emily, Fifty Lakes, Fort Ripley, Garrison, Ironton, Longville, Merrifield, Nisswa, Outing, Pequot Lakes, Pillager, Pine River and Remer



## Physician Clinics

CRMC's physician clinics provide comprehensive, high quality medical care through an impressive range of primary and specialty care physicians. From family medicine practitioners and internists to orthopaedic surgeons and obstetrician/gynecologists, our growing family of physicians and professional staff manage a wide variety of our patients' health care needs. CRMC offers four locations for the convenience of our patients: Baxter next to the Minneapolis Heart Institute, Breezy Point across the highway from the Sports Arena, Crosby inside the hospital and Longville just off Girl Lake.



## Services

- Anesthesiology
- Birthing Center
- Cancer Care Center
- Clinical Nutrition
- Diabetes Education
- ER and Ambulance
- Foot & Ankle
- Hospice and Home Health
- Hospital Medicine
- Intensive Care Unit
- Laboratory
- Medical Weight Management
- Menopause Center for Healthy Aging
- Minnesota Center for Obstetrics/Gynecology
- Minnesota Center for Orthopaedics
- Minnesota Institute for Minimally Invasive Surgery
- Minnesota Reflux & Heartburn Center
- Pain Management Center
- Palliative Care
- Pharmacy
- Radiology
- Rehabilitation
- Surgery Center
- Stroke Care
- Urology
- Wellness



## FY 2021 Facts

	2021	2020	2019
Admissions	1,383	1,551	1,596
Patient Days	4,559	4,079	4,123
Length of Stay	3.3	2.63	2.58
Hospital Average Daily Census	15.1	13.5	14.10
Care Center Resident Days	16,219	22,238	25,691
Clinic Visits	75,515	79,958	76,073
Emergency Visits	8,089	9,985	10,473
Births	202	179	200
Surgeries	7,921	8,512	7,929
Outpatient Visits	167,304	184,853	184,863

## FY 2021

Charity care  
**\$422,415**

Unpaid costs of Medicaid  
**\$2,250,682**

Subsidized health services  
**\$1,969,325**

Community education & support  
**\$1,632,883**

Average salary and benefit cost per hour  
for all employees excluding physicians  
**\$34.83**

Average salary and benefit  
cost per hour for physicians  
**\$303.05**

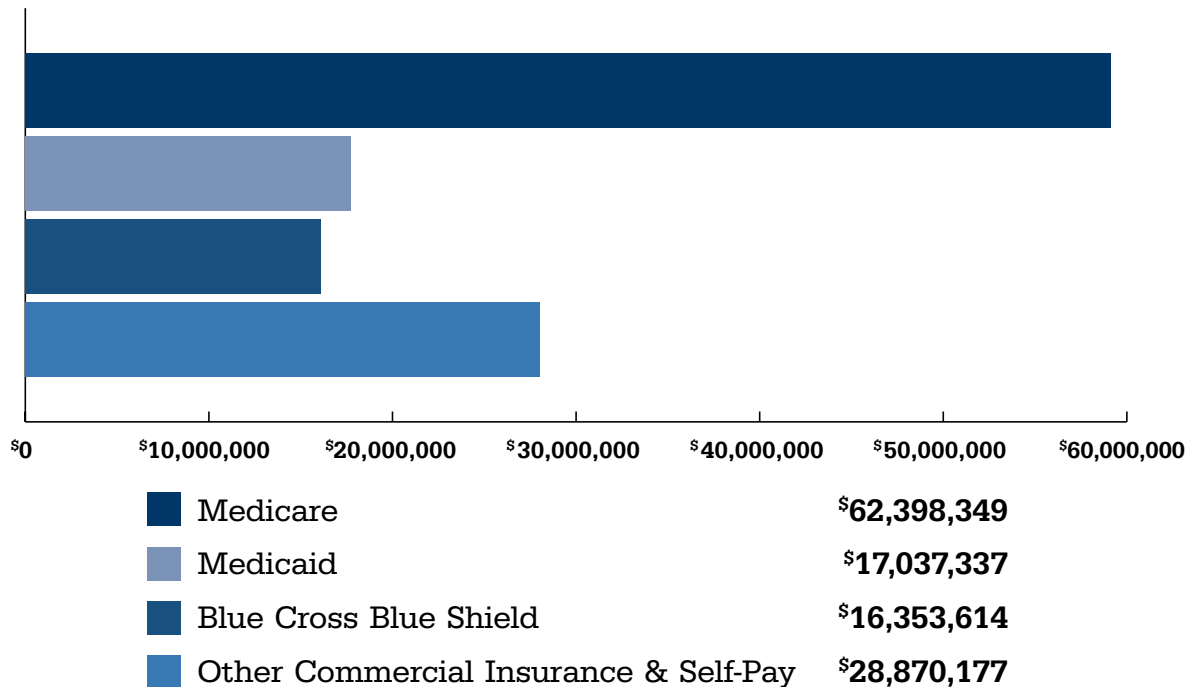
Rent per hour for  
conference room use  
**\$100**

Cash and in-kind donations  
**\$69,397**

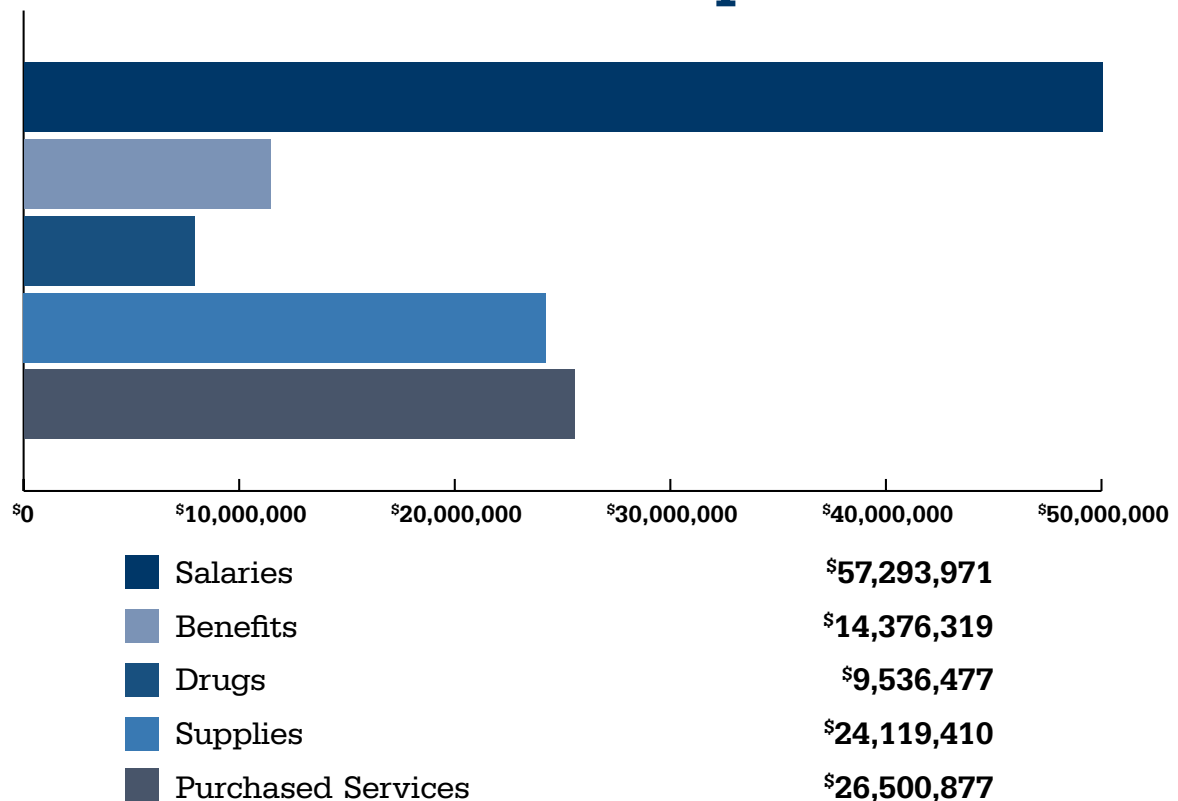




## Total Annual Revenue



## Total Annual Expenses





# An inside look at CRMC's management of the COVID-19 pandemic



As we entered 2020, there was news of an infectious respiratory disease (Coronavirus) that emerged in Wuhan, China, which was named COVID-19 by the World Health Organization. Little did anyone know it would soon become a global pandemic affecting millions of people and killing hundreds of thousands. COVID has posed enormous health, economic, environmental, and social challenges to the entire human population.

At CRMC, a COVID Command Center was launched with key stakeholders in March. Every day of the week, a meeting was held with hospital administrators, physicians and representatives from all areas of the organization to discuss in detail how surges of suspect and confirmed COVID patients would be managed in a way that was safe for everyone.

While much was unknown about COVID at the time, the Command Center implemented federal, state, and local mandates and guidelines as they came in. Changes in protocol became the norm, and daily communications with all physicians and staff members was established through telephone meetings and electronically for updates, education, and transparency during the crisis. Key people worked together to identify challenges, brainstorm solutions, get approvals and immediately implement action plans. A COVID Unit was also created in the main hospital building where dedicated nurses and support staff care for non-critical patients with the virus. A special Respiratory Clinic, entrance and parking area were developed to isolate the infected. Regular patient rooms were converted to negative pressure rooms and the space was configured according to isolation precautions to keep contaminated air out of adjacent areas.

Interim precautions put in place for safety and infection prevention included locking down CRMC's facilities and limiting accessibility. Screeners were placed at each entrance. Visitation was suspended with exceptions for end-of-life situations, parent of a newborn



or pediatric patient, and patients who require accompaniment upon discharge. For their safety, our volunteers were not on-site since March. Face masks and temperature checks were mandatory for everyone before entering facilities. Screening was required in advance of appointments, procedures, admissions, and entry. Surgeries were cancelled and delayed. Universal 6-foot distancing (except for patient care) was put in place. Rigorous infection prevention and cleaning became the new norm. Telehealth and virtual visits became popular and all admitted patients and those having procedures were tested for COVID.

Once the COVID vaccine became available in December, CRMC first vaccinated the majority of its physicians and staff. In January, CRMC began to hold community clinics. Since the clinics were being held outdoors during the winter months, an ice fishing house and tents were purchased in which staff could work. Employees from all over the organization stopped what they were doing to help provide vaccinations and even a retired doctor joined nurses in providing vaccinations. In all, 23 clinics were held on mostly bitterly cold days at which 5,755 doses of the vaccine were administered. Employees wore snow suits, boots, hats, and mittens along with their face mask to keep warm. The many kind words, treats, and gifts grateful patients gave to staff working at the clinics were greatly appreciated by the employees and warmed their hearts.

Next came people being tested for COVID and some patients being admitted to the hospital or transferred to other facilities for specialty care. CRMC's Laboratory processed over 11,000 COVID tests for hospital and clinic patients. Another 5,060 COVID tests were given to residents and staff in the Care Center.

**Our executives, physicians, nurses, other clinicians, EVS workers, lab technicians, facilities experts and support staff went to extraordinary measures, working around-the-clock during the pandemic. At times it has been stressful and overwhelming as an essential worker on the frontlines of the pandemic, all the while protecting one's own health and that of family members.**







"We were two of the lucky ones to get an appointment. We were impressed by every segment from the gatekeeper on. It was military precision, really. Our first appointment was 2:45 p.m. but we arrived at 2:30 p.m. and apologized for being early. We were told that was no problem and it wasn't. After our 15 minutes wait, we exited the parking lot. How awesome was that? Please pass our compliments and thanks on to those who coordinated this expertly executed undertaking. It was bitter cold, but no one acted like it was any different than any other day on the job. Amazing. With gratitude."

"Special thanks to Kari Lee Pietz and all her hard work in getting the COVID-19 vaccination clinic appointments set up. She was very professional, encouraging, and had good information! We are so thankful! So many of our family and friends got vaccinated because of that dedication! And I have to call out RN Jackie Holmes who has been entirely committed to keeping her family and her patients safe this past year—always professional, patient, understanding, and going the extra mile to share sound information and hear concerns! CRMC staff (including many others who are not named) are very dedicated, caring professionals, and their commitment to this community gave us hope and got us through this very challenging year. Thank you, CRMC staff! You're the best!"

## CONSTANT COMMUNITY SUPPORT DURING COVID-19 PANDEMIC





# Cuyuna Strong

## CARING FOR THOSE WHO CARE FOR YOU

We have often heard the word “unprecedented” used to describe the time since COVID struck. But amidst all the change, one thing that remained the same was the enduring support CRMC received from its community. Support came in the form of messages of gratitude, acts of generosity, words of encouragement and gifts of extraordinary value. Every single one became a powerful affirmation of the heroic work being done by our team of dedicated physicians, nurses, and support staff.

From the day shelter-in-place was ordered in mid-March, our community mobilized from their homes with an outpouring of support for CRMC. At first, we received donations of much needed masks and other personal protective equipment (PPE) which had become scarce and difficult to secure for health care providers nationwide. Donations, large and small, came from every corner of the community. Businesses donated N-95 masks; community groups provided thank you cards; and numerous individuals donated more than 7,000 handsewn masks. The next wave of support came in the form of snack bags, cupcakes, smile cookies, fresh fruit, homemade jam, and dozens of pizzas and salads delivered to the hospital and clinics to help feed the soul of our frontline health care workers. These gifts were from individuals, businesses, large corporations, and local restaurants and organizations. Nearly 1,500 meals came in as well as numerous ice cream cakes, several dozen cookies and bars, and hundreds of pieces of candy. Equally touching was the multitude of cards, signs and sidewalk chalk messages sent by community members to our clinicians and staff, as well as hospitalized patients and Care Center and Heartwood residents who could not be visited by family members due to public health rules and safety measures.

**On behalf of everyone at CRMC, we are so grateful for the remarkable outpouring of love and support we received and continue to receive from our community. Our deserving physicians, nurses, and support staff work around-the-clock to deliver compassionate, high quality care, while keeping their patients safe and staying healthy themselves. The mutual support we exchanged with local residents and businesses during this exceptional time will be a touchstone in the history of CRMC.**





## New Services



### Spine Surgery

Surgeon James Stokman, M.D., returned to his hometown of Crosby to start a practice as the Brainerd Lakes Area's only spine surgeon in September 2020. Dr. Stokman utilizes advanced techniques to perform spinal decompression, fusion, and cervical disc replacement. He collaborates with orthopaedics, interventional pain specialists, osteopaths, and physical therapy for a holistic approach.

### Shoulder Surgery

Fellowship-trained orthopaedic surgeon Jeffrey Klassen, M.D., joined the Minnesota Center for Orthopaedics in January 2021. Dr. Klassen's practice includes treatment for shoulder arthroscopy, shoulder instability surgery, rotator cuff repair/reconstruction, total and reverse total shoulder replacement, sports and trauma related elbow ligamentous and reconstructive surgery, elbow arthroscopy, management of the stiff elbow and total elbow arthroplasty.

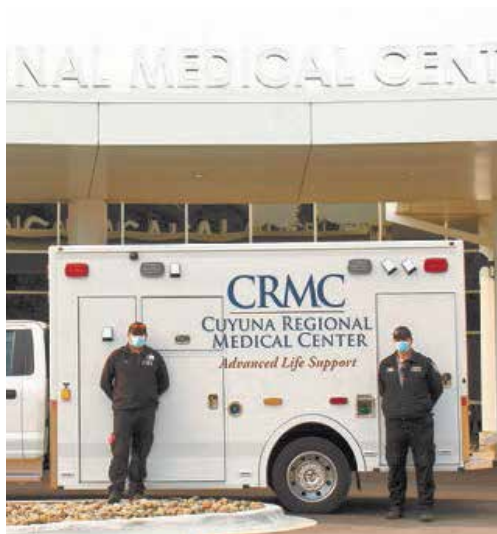


### Medical Weight Management

Internist Angelina Ausban, M.D., joined the Medical Staff in June 2021 to begin a new Medical Weight Management program. A Diplomate of the American Board of Obesity Medicine, Dr. Ausban provides coordinated weight management programs through lifestyle, medical, and surgical interventions to help improve overall patient health and quality of life. The new program coincides with Medical Nutrition Therapy and Intensive Behavior Therapy programs.



## New Equipment



### Ambulance

The Emergency Department added a new 2019 Ford F-550 ambulance to its fleet of three trucks. The new, four-wheel-drive ambulance replaced a 2010 truck that was no longer safe. The new rig is about 20 percent larger than the older ambulances which allows for additional patient comfort. CRMC's Ambulance serves residents of Crow Wing, Aitkin, Mille Lacs and Cass counties.

### Lung Simulator

To ensure that CRMC continues providing high-quality health care close to home for vulnerable patients, the Charitable Fund donated \$68,570 and received a \$20,000 grant from the Hallett Charitable Trust to purchase and train our staff on utilizing an ASL 5000 lung simulator and SimBaby. The adjunct equipment works with our simulator to accurately respond to the ventilator machine mimicking a real patient's response and enables staff to practice their skills, so they are confident. Employees can safely practice increasing/decreasing ventilator support, modify settings, provide respiratory hygiene and overall respiratory care.



### SimBaby

Ongoing simulation training occurs with SimMom, the birthing simulator, and the obstetrics multidisciplinary team so staff is well prepared for "mom" emergencies. However, not all birthing emergencies are mother related. The newborn patient may have medical emergencies at birth. To provide the best simulated learning experience, the SimBaby was acquired to train caring for a neonate with severe respiratory compromise and other life-threatening disorders at birth. The equipment also accommodates training with emergency response teams to stabilize and initiate emergent care for pediatric critically ill or trauma victims.



## Technology



### Completed the 500th surgery using the da Vinci Robot Surgical System

The da Vinci Robot enables specially trained surgeons to perform delicate and complex operations through tiny, one-to-two-centimeter incisions. Working at a console adjacent to the patient, the surgeon operates the robot's precise surgical instruments using its high-definition 3D video camera with 10 times magnification. The system also has motion stabilization to maximize precision in the surgeon's hand movement during the procedure. CRMC performed its first surgery with the da Vinci Robot in September 2018. Currently, the robot is used for General Surgery, Gynecology and Urology procedures.

## Recognition & Accreditation



- ★ **Healthgrades Outstanding Patient Experience Award**
- ★ **America's 100 Best Hospitals for Patient Experience/Women's Choice Award**
- ★ **Robotic Surgery Center of Excellence**
- ★ **Blue Distinction Center of Excellence for Bariatric Surgery**
- ★ **Home Care & Hospice was recently recognized as a Top Home Care Elite Provider**
- ★ **Minnesota Antibiotic Stewardship Honor Roll for Hospitals Gold Award**
- ★ **MN Community Measurement Top Performer, Adolescent Depression**
- ★ **The Joint Commission**
- ★ **Commission on Cancer of the American College of Surgeons**
- ★ **Laboratory Accredited by Commission on Office Laboratory**
- ★ **National Committee for Quality Assurance in Credentialing**
- ★ **Continuing Medical Education**





ACCESS TO LOCAL, QUALITY CARE IS OUR PRIORITY.  
IN THE PAST YEAR, CRMC WELCOMED 9 NEW PHYSICIANS  
AND 11 ADVANCED PRACTICE PROVIDERS TO THE AREA.

## New Physicians & Specialists



**Ann  
Johnson, M.D.**  
*Obstetrician/Gynecologist*



**Wendi  
Johnson, M.D.**  
*Pediatrics & Sports Medicine*



**Robert  
Johnson, M.D.**  
*Surgery Fellow*



**Jeffrey  
Klassen, M.D.**  
*Orthopaedics*



**Kyle  
Moore, M.D.**  
*Foot & Ankle Surgeon*



**Brandon  
Reynolds, M.D.**  
*Urology*



**Lacey Running  
Hawk, M.D.**  
*Family Medicine*



**James  
Stokman, M.D.**  
*Spine Surgeon*



**Jennifer  
Tessmer-Tuck, M.D.**  
*Obstetrician/Gynecologist*

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## New Advance Practice Providers

**Erica Donovan**, *Pain Management Certified Physician Assistant*

**Ashley Hanson**, *Family Nurse Practitioner*

**Emily Hilgers**, *Urology Nurse Practitioner*

**Nathan Lehman**, *Spine Physician Assistant*

**Mitchell Mimbach**, *Orthopaedics Physician Assistant*

**Jesse Oman**, *Women's Health Nurse Practitioner*

**Abby Quinnell**, *Orthopaedics Certified Physician Assistant*

**Colin Ryan**, *Certified Registered Nurse Anesthetist*

**Katelyn Sarlette**, *Orthopaedics Physician Assistant*

**Shannon Sicard**, *Certified Registered Nurse Anesthetist*

**Ashley Yager**, *Family & Adult-Gerontological Acute Care Nurse Practitioner*



## Community Benefit

CRMC is committed to making a positive impact on the health of the community it serves. One of the many strategies we use to do this is by providing for the unique health needs of area residents. Using information collected in a Community Health Needs Assessment, CRMC embarked upon many efforts to improve residents' health status, increase their life spans, and elevate their overall quality of life. This year's focus has been on improving residents' nutrition, activity level, and their mental health.

### Community Support

On an average year, CRMC gives back over \$3 million to the community to improve health and ensure that all patients have access to quality health care.

### Community Education and Support

We provide health-related education to the community through events, classes, lectures, and wellness screenings. Most are completely free-of-charge to the community.

- We offer year-round education classes on topics like CPR/First Aid, childbirth, and breastfeeding.
- A variety of support groups are offered for patients and their families.
- Our health care experts present numerous educational seminars throughout the year.







## Supporting Our Community

We supported other organizations and initiatives through sponsorships and donations that share our goal to improve the health of our community. In 2020, cash and in-kind donations totaled \$145,072. Our staff also donate time, materials, and leadership to many community organizations including various schools; Cuyuna Lakes, Brainerd Lakes and Nisswa chamber of commerce's; Hallett Community Center; Northland Arboretum; Kinship Partners; Brainerd, Crosby, Ironton, Cuyuna and Deerwood fire departments, churches, camps, and numerous others.

## Investing in your hospital

We invest approximately \$3 million every year in capital improvements such as new equipment, facilities, and technology infrastructure. This is a strong affirmation of our commitment to providing the best possible care for our community. Our “profits” are reinvested to improve the quality of care we offer, not distributed as dividends to shareholders. The return-on-investment: a healthier community for us all.



## Charity Care

Charity care consists of health care services provided to low-income patients at free or reduced prices and is provided to those who have exhausted third-party resources, do not qualify for Medicaid or have insufficient incomes. Ability to pay is based on Federal Poverty Income Guidelines, which considers family size, new assets, and overall financial position. CRMC makes significant efforts to ensure charity care is granted to all patients who qualify.

## Unpaid cost of Medicaid

Medicaid is a jointly funded, Federal-State health insurance program for low-income individuals. Health care Medicaid reimburses provides well below the actual cost of care, so the unpaid cost of Medicaid represents the difference between our cost and the amount Medicaid paid us for the health care services we provided.

## Subsidized health services

Our service area has a high need for several health care services that do not generate sufficient revenue to cover the cost of providing them. We subsidize the following services to ensure their availability to our community:

- Obstetrics
- Physician Clinics
- Hospice/Home Health
- Rehabilitation
- Clinical Nutrition
- Behavioral Health



Under this employee volunteer program, when staff volunteer 10 hours or more of their personal time at a non-profit organization in the area, CRMC donates \$100 to the organization. And, if five or more employees register for a charity run/walk/bike event, CRMC will sponsor the team with up to \$50 each employee (maximum of \$2,000). Employees choose how they spend their time and are empowered to choose their own causes to support so they can effect change in the areas most important to them, either within their own lives or in their own communities.



## Among the organizations CRMC has donated to on behalf of its staff are:

- Alcoholics Anonymous
- American Red Cross
- Bit and Bridle Saddle Club
- Blind Lake ATV Club
- Brainerd Amateur Hockey Association
- Brainerd Basketball Association
- Brainerd High School
- Brainerd Lakes Curling Club
- Brainerd Varsity Cheer Team
- Camp Jim
- Cascade United Methodist Church
- Community Care n Share in Emily
- Covenant Pines Bible Camp
- Crisis Line and Referral Center
- Crosby Days for Girls
- Crosby Fire Department
- Crosby-Ironton Schools
- Crosby-Ironton Youth Basketball
- Crosby-Ironton Youth Softball
- Crow Wing County Civil Air Patrol
- Crow Wing County Sheriff's Mounted Patrol
- Cuyuna Lakes Chamber of Commerce
- Cuyuna Lakes High School Mountain Bike Team
- Cuyuna Range Elementary School
- Cuyuna Range Youth Center
- First Lutheran Church in Aitkin
- Forestview Middle School in Baxter
- Grace United Methodist Church
- Junior Achievement of Aitkin County
- Lakes Area Pregnancy Support
- Lakes Area United Way
- Lakewood Evangelical Free Church in Baxter
- Mid-Minnesota Women's Center in Brainerd
- Midwives for Haiti
- Nisswa Elementary School
- Northern Lakes Youth Hockey Association in Pequot Lakes
- Northland Arboretum
- Pequot Lakes Community Education
- Pequot Lakes Cub Scouts Pack 102
- Pioneer Elementary PTO in Pierz
- Sexual Assault Services of Brainerd
- Smiles for Jake
- Silos to Circles
- St. Joseph's Catholic Church in Crosby
- St. John's Lutheran Church in Aitkin
- The Log Church in Crosslake
- Timber Bay, Trinity Lutheran Church in Brainerd
- Vacationland Figure Skating Club in Brainerd
- Wild & Free Wildlife Rehabilitation
- Zion Lutheran Church in Milaca

# Cuyuna Regional Medical Center **CHARITABLE FUND**

CRMC's Charitable Fund connects compassionate people with the healthcare efforts they care most about. It exists to help people improve and enhance the quality of care for patients at CRMC and people in the Brainerd Lakes Area. Thanks to caring donors, the Charitable Fund has touched many lives. Your support will enable CRMC to touch many more.

This past year too say the least was difficult. We all maneuvered the many obstacles and challenges that 2020 threw our way. As with many things, the Charitable Fund paused many of our fundraising events, but still raised a record \$608,436 to help ensure we provided safe health care for area residents. Grant funding was secured to assist with COVID testing, vaccination and mitigation efforts, and other essential functions for the organization. CRMC also provided \$16,000 in assistance to cancer patients undergoing treatment and helped make the lives of numerous hospice patients more comfortable.

## Fundraising Events

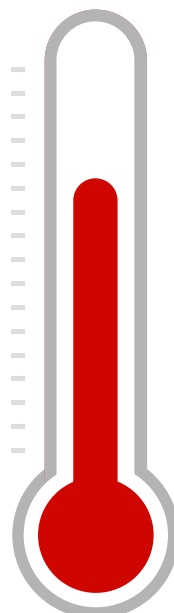
**Because of Brandon**

**\$4,340**

raised for Type 1 diabetes education  
(no event held in 2020)

**Kaleidoscope**  
**\$51,332**

raised to assist cancer patients



**Driving for Hospice**

**\$0**

to assist with end of life care  
(no event held in 2020)

**Tree of Love**  
**\$5,025**

donated toward hospice care



# YOUR OPPORTUNITY TO SUPPORT HEALTHCARE IN OUR COMMUNITY



Donors are critical to fulfilling CRMC's mission. Because they believe in the mission, they give of themselves as volunteers and with their gifts. **To all who have supported the Charitable Fund, thank you!** Without your support, making a difference in the lives of community residents' well-being would be harder to attain.

## 2020 GRANTS RECEIVED \$508,308

\$75,000 - COVID Emergency Grant (April)

\$5000 - Population Health (April)

\$84,317 - COVID SHIP (May)

\$10,866 - SHIP (May)

\$300,000 - MDH COVID (May)

\$3000 - COVID Sourcewell (October)

\$20,000 - Hallett Sim lung (December)

\$10,000 - Crow Wing County Cares ACT – PPE (December)

\$125 - Pohl Children's Foundation (December)



# Thank you for supporting healthcare in our community

JANUARY 1 – DECEMBER 31, 2020

## Gifts of \$2,500 or greater

Central Lakes Physicians PA  
Cuyuna Firemen's Relief Association  
DeGraaf Financial  
Fifth Generation, Inc.  
Amy Hart

James Stuart, III Family Foundation  
North Risk Partners  
Pope Architects, Inc.  
Stinson LLP  
Dr. Robert & Sharri Westin

## Gifts of \$1,000 - \$2,499

Anderson Brothers Construction Company  
Dr. Fawn & Thomas Atchison  
Kyle & Laura Bauer Family  
Dr. Rajesh Bhargava  
Carl Bolander & Sons CO  
Clow Stamping Company  
Crosby Fire Relief Association  
CTC  
Deerwood Bank  
Chris Hoehn  
Dr. Brian Holmgren  
Doug Houge  
Kraus-Anderson Construction Company

Marco, Inc.  
Dr. Kara & Anthony Maucieri  
Minneapolis Radiation Oncology/Brainerd  
Radiation Therapy  
NAC Mechanical & Electrical  
Paulson & Clark Engineering, Inc.  
PSB/MARS  
Regional Diagnostic Radiology  
Rice Lake Construction Group  
Lisa & Maurice Slepica  
Robert M. Thornton  
Stacy Weldon

## Gifts of \$500 - \$999

Terry Abear  
Michael Austin  
Breth-Zenzen Fire Protection  
Central MN Diagnostic, Inc.  
Crow Wing Power  
Deerwood Firemen's Relief Association  
Rob & Richelle Gibbs  
Graphic Packaging International  
Arlene Haukos  
Theresa Hiller-Baty  
Dan & Laura Hoffard  
Hospital Pathology Associates, P.A.  
Richard & Joyce Houge  
Hytec Construction  
Koop Funeral Home

Life Link III  
Gordon McArthur  
Mid Minnesota Federal Credit Union  
National Medical Resources  
Kya Picha-Hollister  
Preferred One  
Range Disposal Service, Inc.  
RJ Mechanical, Inc.  
Albert & Barbara Schewe  
Peggy Stebbins  
Suzanna Gutzman Steinke & Christopher Warren  
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