FY2022 ANNUAL REPORT

High tech. Warm Heart. That's how Cuyuna cares.





Message from the CEO

With a grateful heart we look back at the last year, a year of new leadership. We have achieved much, impacted many lives, and continue to experience growth.

It is remarkable how much we have achieved in the last year. We recruited 13 additional physicians and specialists and another six advanced practice providers to serve our community. New Medical Weight Management, Palliative Care, and Spiritual Care programs began together with a clinical study evaluating a new procedure for the treatment of Type 2 Diabetes patients. We also added new, high tech equipment in our Surgery Center and Laboratory and purchased the latest robotic technology for advanced knee replacement surgical techniques.

In this report, you will read about our commitment to building a healthy and thriving community by working on our community health needs assessment priorities of addressing the nutrition, activity, and mental health needs of area residents. You'll also learn about how we were honored with Healthgrades Outstanding Patient Experience Award, received U.S. News & World Report Best Hospital rankings for Hip Replacement and Hip Fracture and 5 stars out of 5 for patient experience, and numerous other accolades.

Please take a moment to read the information in this report that demonstrates the passion and drive we see every day in our warm-hearted staff and providers who make patients and families their priority. Our team collaborated to ensure that our patients' care experience was always the best comforting healthcare possible. We know we must continue on the path of compassionate care into the future, which will shape our next strategic plan for 2023 and beyond. We are confident that this inspiring process will lead to a bold and transformative vision for CRMC as we continue to serve our community by smoothing their way to better health.

CRMC remains grateful for the outpouring of support we have received from donors, community members, patients, family members, and many others. I am confident that with your continued support CRMC will remain strong no matter the circumstance and continue to positively impact the lives of the people we serve throughout the region.

In good health,



Amy Hart Chief Executive Officer

Mission:

Accommodating you with care and compassion by dedicating ourselves to you every day.

Vision:

Cuyuna Regional Medical Center will be the best place to receive care, practice medicine, and work.

Values:

People

We are committed to having highly engaged team members through training, teamwork and communication.

Quality & Safety

We strive to consistently provide the highest levels of safe and quality care.

Service

We are committed to our Standards for Excellence and strive to exceed the expectations of those we serve.

Innovation

We are committed to a supportive environment that encourages new ideas and creativity.

Stewardship

We honor our heritage and hold ourselves accountable for preserving our human, financial and natural resources.





I didn't mind driving the nearly 140 miles round trip to CRMC for treatment of my acid reflux. It's almost like going to see family and that family is doing something to save your life. I looked forward to seeing Dr. Severson, his nurses, anesthetists, and the assistants who work with him. All their little touches like getting a card signed by everybody after my surgeries really meant a lot. It was a long scary haul, but I never doubted for a minute that I had a great team. I really appreciate the care I was given and the care they gave my husband Mike who was with me all the way. They took care of him too and couldn't do enough for him."

- Missy Jenner, Grand Rapids

A newly retired Minneapolis snowbird, I moved to Garrison and when I needed a surprise hip replacement, at friends' recommendations, I had a great orthopedic experience at CRMC. Recovering just in time to beat the worst of the winter weather, I returned to Mexico. While there, I developed symptoms that turned out to be a somewhat rare cancer. After surgeries at Abbott Northwestern Hospital and Mayo Clinic, I went to CRMC for chemotherapy. All of the cancer center staff were wonderful. Dr. Darabi, who we are so fortunate to have working there, had to reconfigure my treatment several times. Three months out, I am cancer free. I am a grateful patient. Thank you for being there for us, CRMC. Please continue your commitment to outstanding medical care and for being a positive force in the community."



- Gloris O'Connell, Garrison



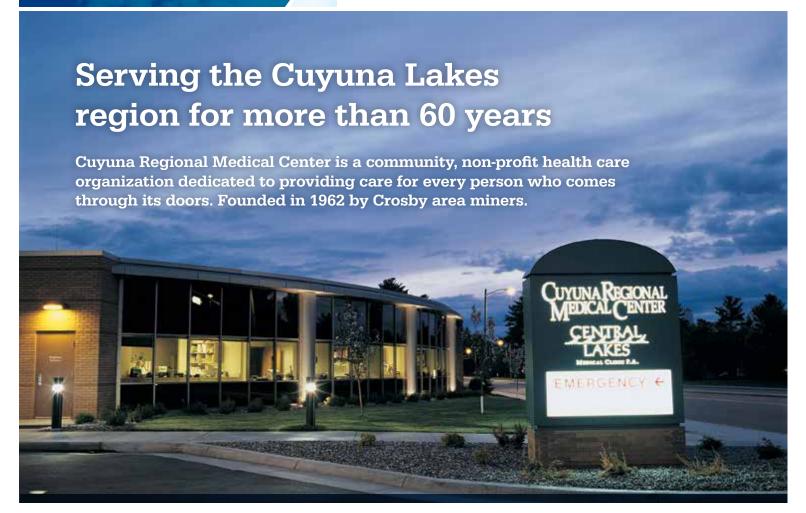
There was no recovery, I didn't even feel like I had surgery. I had open inquinal hernia repair in North Dakota about six months earlier and that resulted in a seven-week recovery with an enormous amount of pain, bruising and swelling. I was at a family reunion this summer when my sister, a CRMC nurse, said you should have come to us because we don't do open procedures and you'll recover much faster. She was right, in CRMC's surgery I received only three little prick holes, had no discomfort, and didn't need pain medication. I left the hospital the same day and within two days was on a drive to Arizona for the winter. CRMC is a small hospital but they are on top of things and do a tremendous job."

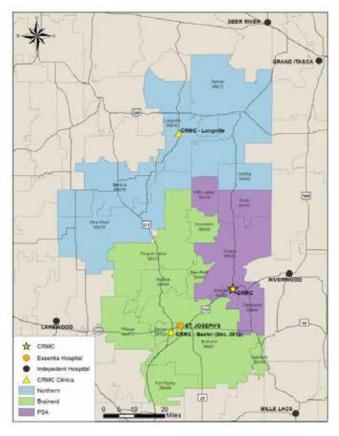
- Jerry Thom, Edgeley, North Dakota

The symptoms of my hernia were straightforward, bulging in the umbilical area. The procedure for the robot surgery and the surgery in general was great. We're happy to drive the hour and 15 minutes to get great care. Always a great experience at CRMC."

- Mark Gugisbery, Longville







Serves approximately 60,000 residents of all ages in the Brainerd Lakes and its surrounding communities.

Our service area extends far beyond Crosby. We care for more than 60,000 residents in Aitkin, Brainerd, Backus, Baxter, Crosslake, Deerwood, Emily, Fifty Lakes, Fort Ripley, Garrison, Ironton, Longville, Merrifield, Nisswa, Outing, Pequot Lakes, Pillager, Pine River and Remer.



Physician Clinics

CRMC's physician clinics provide comprehensive, high quality medical care through an impressive range of primary and specialty care physicians. From family medicine practitioners and internists to orthopaedic surgeons and obstetrician/gynecologists, our growing family of physicians and professional staff manage a wide variety of our patients' health care needs. CRMC offers five locations for the convenience of our patients: Baxter next to the Minneapolis Heart Institute, Breezy Point across the highway from the Sports Arena, Crosby inside the hospital, Crosby inside the Super One grocery store, and Longville just off Girl Lake.











Services

- Anesthesiology
- Birthing Center
- Cancer Care Center
- Clinical Nutrition
- Diabetes Education
- ER and Ambulance
- Foot & Ankle
- · Hernia Specialists of Minnesota
- Hospice and Home Health
- Hospital Medicine
- Intensive Care Unit
- Interventional Pain Management
- Laboratory
- Medical Weight Management
- Menopause Center for Healthy Aging

- Minnesota Center for Obstetrics/ Gynecology
- Minnesota Center for Orthopaedics
- Minnesota Institute for Minimally **Invasive Surgery**
- Minnesota Reflux & Heartburn Center
- Palliative Care
- Pharmacy
- Radiology
- Rehabilitation
- Surgery Center
- Stroke Care
- Urology
- Wellness



FY 2022 Facts

	FY2022	FY2021	FY2020
Admissions	1,541	1,383	1,551
Patient Days	5,335	4,559	4,079
Length of Stay	3.46	3.3	2.63
Hospital Average Daily Census	18	15.1	13.5
Care Center Resident Days	14,749	16,219	22,238
Clinic Visits	94,495	75,515	79,958
Emergency Visits	10,234	8,089	9,985
Births	188	202	179
Surgeries	10,228	7,921	8,512
Outpatient Visits	206,986	167,304	184,853

FY 2022

Charity care \$362,758

Unpaid costs of Medicaid \$2,919,303

Subsidized health services \$2,328,143

Community education & support \$377,666

Average salary and benefit cost per hour for all employees excluding physicians

cost per hour for physicians

\$35.87

\$312.14

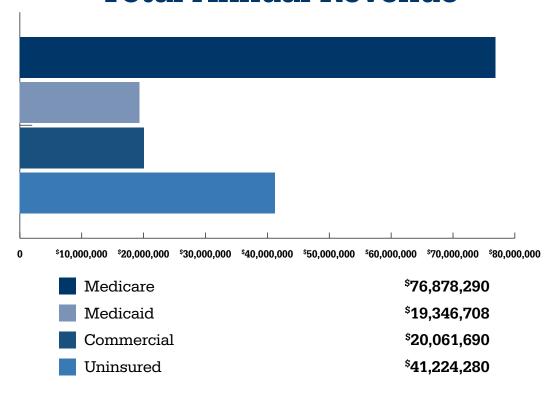
Average salary and benefit

Rent per hour for conference room use \$100

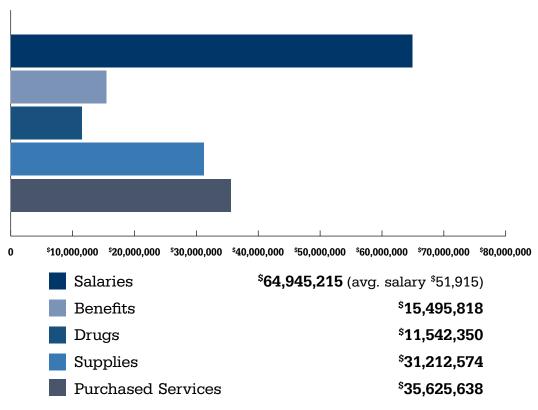
Cash and in-kind donations \$180,198



Total Annual Revenue



Total Annual Expenses



New Leadership



Following an extensive search process, CRMC's Board of Directors in February selected Amy Hart of the Brainerd Lakes Area as Chief Executive Officer to lead its staff of more than 1,000 and manage a budget of \$154 million. An accomplished healthcare leader, Hart had been serving as CRMC's Interim Chief Executive Officer the last year in addition to her Chief Operating Officer position which she held for nine years. She is working with the Board of Directors to build upon CRMC's strategic plan and promote its strengths.

New Services

Endogenex Procedure

CRMC in January began seeking participants for a clinical study evaluating a new, endoscopic day procedure for the treatment of Type 2 Diabetes. The procedure may help participants achieve better control of their blood sugar levels than medication use alone. The Endogenex procedure is a non-surgical treatment that is designed to promote the regeneration of cells in the small intestine that may support better management of blood sugar levels. During the procedure a doctor uses a small flexible camera to introduce a special catheter through the mouth and past the stomach to the first part of the small intestine. This catheter is used to apply a precise, controlled, electric current to the lining of the small intestine. This delivery of energy is designed to trigger the body's natural process of cell regeneration, replacing unhealthy cells with new cells that help the body better manage blood sugar.



Medical Weight Management

A new lifestyle change program specializing in patients who are seeking a long-term approach to weight loss, was launched at CRMC in June. The program includes medical and surgical interventions to help improve patient's overall health and quality of life. Safe, sustainable, and medically supervised weight loss options are offered to decrease the severity of weight-related medical conditions. With the support of a team, patients can identify the right tools and resources to maintain a healthy weight. When necessary, they may also be referred to other specialists. Led by a Board-Certified Internal Medicine physician Angelina Ausban, M.D., the program coincides with CRMC's Nutrition, Intensive Behavior Therapy and Bariatric Surgery programs. Patients may self-refer into the program or be referred through their primary care provider or a specialist.





Spiritual Care

Board Certified Chaplain Mark Henson in September joined the staff of CRMC to assess spiritual care needs and provide direct spiritual care and consultation to patients, families, and staff. The Chaplain is the spiritual care specialist of CRMC's Care Management team. He works with other members of the interdisciplinary team to identify and respond to spiritual and emotional needs and is attuned to notice the relational dynamics and ethical principles at play in the clinical and professional setting. Rev. Dr. Henson is a full time Chaplain who has time dedicated to each of the following areas: Hospice, Care Center, Palliative Care, Hospital, and will participate in employee support programs and community outreach with local ministerial services.

Palliative Care

Palliative care is specialized medical care for people living with a serious illness. This type of care is focused on providing relief from the symptoms and stress of the illness. The goal is to improve quality of life for both the patient and the family. Palliative care is provided by a specially trained team of doctors, nurses, and other specialists who collaborate with a patient's other doctors to provide an extra layer of support. Palliative care is based on the needs of the patient, not on the patient's prognosis. It is appropriate at any age, any stage in a serious illness, and can be provided along with curative treatment. Palliative care specialists improve quality of life for patients whose needs are the most complex.



New Equipment



Sysmex KN1000 Hematology Analyzer

Laboratory uses for 100 Complete Blood Count tests each day.

Dexa/Bone Density machine

Offers additional screening capabilities





Technology



VELYS Robotic-Assisted Solution

CRMC Orthopaedics in December began offering the latest robotic technology that helps surgeons perform a more precise knee replacement surgery that is tailored to each patient with the goal to get patients back to life faster. The robotic technology helps surgeons perform knee replacement using data tailored to each patient's anatomy. The technology is designed to help ensure more predictable results enabling orthopaedic surgeons the ability to improve outcomes and increase patients' mobility all while allowing them to recover faster. The robot assists orthopaedic surgeons with pre-surgical planning, intraoperative real-time feedback, and, very uniquely, the ability to verify final soft tissue tension/gap balance and overall leg alignment. This is unique to this new technology as opposed to previous robotic platforms used over the past decade. Most patients needing a knee replacement are candidates for roboticassisted knee replacement.

Recognition & Accreditation

- Healthgrades Outstanding Patient Experience Newsweek's World's Best Hospitals 2022
- U.S. News & World Report Best Hospital rankings for 2022-23 - Hip Replacement and **Hip Fracture**
- U.S. News & World Report 5 stars out of 5 for patient experience- Medical, Surgical, and ICU
- **Hospice Honors recipient**
- Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) five-star rating
- Minneapolis Star Tribune Minnesota's Best winner - Best Hospital, Best Orthopaedic Surgeon, Best Surgery Center, and Best Nursing Home
- Best Healthcare Provider in the Brainerd Dispatch's 2022 Best of the Brainerd Lakes Area competition

- Best Medical Facility in the Brainerd Dispatch's 2022 Best of the Brainerd Lakes Area competition
- ★ Best Large Company to Work For (second place) in the Brainerd Dispatch's 2022 Best of the **Brainerd Lakes Area competition**
- The Joint Commission
- The Joint Commission Advanced Total Hip and **Knee Replacement Certification**
- ★ Commission on Cancer of the American College of Surgeons
- Laboratory Accredited by Commission on Office Laboratory
- **★** National Committee for Quality Assurance in Credentialing
- **Continuing Medical Education**



Access to local, quality care is our priority. In the past year, CRMC welcomed 13 new physicians and 6 advanced practice providers to the area.

New Physicians & Specialists



Nowa Ajayi, M.D Hosptalist



Angelina Ausban, M.D. Medical Weight Management



Darshana Bhattacharyya, M.D. Psychiatry



Jason Daniels, M.D. Pathologist



Kyle Durgin, M.D. Emergency Medicine



Hannah Elsenpeter, M.D. Family Medicine



Evan Kelly, M.D. Minnesota Institute for Minimally Invasive Surgery Fellow



Karlee LaFavor, M.D. Family Medicine



Kristen Maylott, D.O. Family Medicine



Lauren Phillips, M.D. Psychiatry



Joseph Randolph, M.D. Emergency Medicine



Mustaf Shariff, M.D. Hospital Medicine



Susan Wheaton, M.D. Pathologist

New Advance Practice Providers

Erica Donovan, Certified Physician Assistant Kyle McCormick, Certified Registered Nurse Anesthetist Katie Nystrom, M.S.W., Psychotherapist Abby Quinnell, Certified Physician Assistant Shannon Sicard, Certified Registered Nurse Anesthetist Samantha Stanfield, Certified Physician Assistant



Community Benefit

CRMC is committed to making a positive impact on the health of the community it serves. One of the many strategies we use to do this is by providing for the unique health needs of area residents. Using information collected in a Community Health Needs Assessment, CRMC embarked upon many efforts to improve residents' health status, increase their life spans, and elevate their overall quality of life. This year's focus has been on improving residents' nutrition, activity level, and their mental health.

Community Support

On an average year, CRMC gives back over \$3 million to the community to improve health and ensure that all patients have access to quality health care.

Community Education and Support

We provide health-related education to the community through events, classes, lectures, and wellness screenings. Most are completely free-of-charge to the community.

- We offer year-round education classes on topics like CPR/First Aid, childbirth, and breastfeeding.
- A variety of support groups are offered for patients and their families.
- Our health care experts present numerous educational seminars throughout the year.

In FY22, a total of \$297,966 was invested in community health improvement and another \$19,700 was given to community building activities.







Supporting Our Community

We supported other organizations and initiatives through sponsorships and donations that share our goal to improve the health of our community. In FY22, cash and in-kind donations totaled \$180,198. Our staff also donate time, materials, and leadership to many community organizations including various schools; Cuyuna Lakes, Brainerd Lakes and Nisswa chamber of commerce's; Hallett Community Center; Northland Arboretum; Kinship Partners; Brainerd, Crosby, Ironton, Cuyuna and Deerwood fire departments, churches, camps, and numerous others.



Investing in your hospital

We invest approximately \$6 million every year in capital improvements such as new equipment, facilities, and technology infrastructure. This is a strong affirmation of our commitment to providing the best possible care for our community. Our "profits" are reinvested to improve the quality of care we offer, not distributed as dividends to shareholders. The return-on-investment: a healthier community for us all.

Charity Care

Charity care consists of health care services provided to low-income patients at free or reduced prices and is provided to those who have exhausted third-party resources, do not qualify for Medicaid or have insufficient incomes. Ability to pay is based on Federal Poverty Income Guidelines, which considers family size, new assets, and overall financial position. CRMC makes significant efforts to ensure charity care is granted to all patients who qualify.

Unpaid cost of Medicaid

Medicaid is a jointly funded, Federal-State health insurance program for low-income individuals. Health care Medicaid reimburses provides well below the actual cost of care, so the unpaid cost of Medicaid represents the difference between our cost and the amount Medicaid paid us for the health care services we provided.

Subsidized health services

Our service area has a high need for several health care services that do not generate sufficient revenue to cover the cost of providing them. We subsidize the following services to ensure their availability to our community:

- Obstetrics
- Physician Clinics
- Hospice/Home Health
- Rehabilitation
- Clinical Nutrition
- Behavioral Health



Under the employee volunteer program, when staff volunteer 10 hours or more of their personal time at a non-profit organization in the area, CRMC donates \$100 to the organization. And, if five or more employees register for a charity run/walk/bike event, CRMC will sponsor the team with up to \$50 each employee (maximum of \$2,000). Employees choose how they spend their time and are empowered to choose their own causes to support so they can effect change in the areas most important to them, either within their own lives or in their own communities.



Among the organizations CRMC has donated to on behalf of its staff are:

Aitkin Community Education Alcoholics Anonymous

American Red Cross, Bit and Bridle Saddle Club

Blind Lake ATV Club

Brainerd Amateur Hockey Association

Brainerd Basketball Association

Brainerd High School

Brainerd Lakes Curling Club

Brainerd Varsity Cheer Team

Camp Jim

Cascade United Methodist Church

Community Care n Share in Emily

Covenant Pines Bible Camp

Crisis Line and Referral Center

Crosby Days for Girls, Crosby Fire Department

Crosby-Ironton Schools

Crosby-Ironton Youth Basketball

Crosby-Ironton Youth Softball

Crow Wing County Civil Air Patrol

Crow Wing County Sheriff's Mounted Patrol

Cuyuna Lakes Chamber of Commerce

Cuyuna Lakes High School Mountain Bike Team

Cuyuna Range Elementary School

Cuyuna Range Youth Center

First Lutheran Church in Aitkin Forestview Middle School in Baxter

Garfield Elementary School in Brainerd

Grace United Methodist Church

Junior Achievement of Aitkin County

Lakes Area Pregnancy Support

Lakes Area United Way

Lakewood Evangelical Free Church in Baxter

Lowell Elementary School in Brainerd

Mid-Minnesota Women's Center in Brainerd

Midwives for Haiti

Nisswa Elementary School

Nisswa Parks and Recreation

Northern Lakes Youth Hockey Association in Pequot Lakes

Northland Arboretum

Paul Bunyan Cyclists

Pequot Lakes Community Education

Pequot Lakes Cub Scouts Pack 102

Pioneer Elementary PTO in Pierz

Sexual Assault Services of Brainerd

Silos to Circles

Smiles for Jake

Soulful Horse

St. Joseph's Catholic Church in Crosby

St. John's Lutheran Church in Aitkin

The Log Church in Crosslake

Timber Bay

Trinity Lutheran Church in Brainerd

Vacationland Figure Skating Club in Brainerd

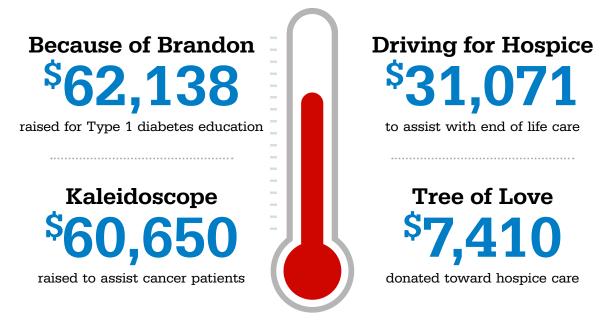
Wild & Free Wildlife Rehabilitation Zion Lutheran Church in Milaca

Cuyuna Regional Medical Center CHARITABLE FUND

CRMC's Charitable Fund connects compassionate people with the healthcare efforts they care most about. It exists to help people improve and enhance the quality of care for patients at CRMC and people in the Brainerd Lakes Area. Thanks to caring donors, the Charitable Fund has touched many lives. Your support enables CRMC to touch many more.

This past year we launched a new Grateful Patients and Families Program as a way for patients and their family members to recognize and commemorate the compassionate care received during their time at CRMC. Gifts allow us to help those who have helped patients in their time of need as well as the many patients who will come after them. With gifts, patients and families make a true difference in the lives of our medical professionals, patients, their families, and our entire community. If you've been touched by CRMC staff, why not pass your exceptional experience along with an honorary donation to our Charitable Fund? Your contribution will pave the way for new avenues of health and hope and benefit others in need. Make a donation at https://givesmart.com or send a message to Charitable Fund Coordinator Jennifer Podsiadly at Jennifer.Podsiadly@ cuyunamed.org or call 218-545-4455.

Fundraising Events





YOUR OPPORTUNITY TO SUPPORT HEALTHCARE IN OUR COMMUNITY

Donors are critical to fulfilling CRMC's mission. Because they believe in the mission, they give of themselves as volunteers and with their gifts. **To all who have supported the Charitable Fund, thank you!** Without your support, making a difference in the lives of community residents' well-being would be harder to attain.

2021 GRANTS RECEIVED \$335,398

\$10,114

SHIP FY20 authorization software (June)

\$6,200

Cycle without Aging (July)

\$75,000

Sourcewell Impact for SMILE program (July)

\$**244,084**

American Rescue Plan SHIP COVID Testing & Mitigation (October)



Thank you for supporting healthcare in our community

JANUARY 1 - DECEMBER 31, 2021

Gifts of \$10,000 or greater

Cuyuna Firemen's Relief Association

\$2,500 - \$9,999

Central Lakes Physicians, PA Crosby Fire Relief Association

DeGraaf Financial

Amy Hart

James Stuart, III Family Foundation

Love, Tito's

\$1,000 - \$2,499

Anderson Brothers Construction Dr. Fawn & Thomas Atchison

Dr. Rajesh Bhargava Carl Bolander & Sons

In memory or Merle & Audrey Olander

Cygneture Title Solutions, Inc.

Deerwood Bank

Felhaber Larson Foundation Grand Casino Mille Lacs

Chris Hoehn
Holden Electric
Dr. Brian Holmgren
Koop Funeral Home
Kraus Anderson
Landwehr Construction

Dr. Daniel Lonergan

 $MARCO,\ Inc.$

Dr. Kara & Anthony Maucieri

Minneapolis Radiation Oncology/Brainerd Radiation

Therapy Nelson Inc. Pope Architects PSB/MARS

North Risk Partners

Stinson, LLP

Range Disposal Service Rasinski's Total Door Service Regional Diagnostic Radiology Rice Lake Construction

Walter Scott Erickson Post 557 (Deerwood Legion)

Directored Dept

Riverwood Bank

Albert & Barbara Schewe Lisa & Maurice Slepica

Sourcewell

Suzanna Gutzman Steinke & Christopher Warren Steinke

Technical Life Care Medical Company

Robert M. Thornton Stacy Weldon

Dr. Robert & Sharri Westin

\$500 - \$999

Terry Abear

Michael Austin

Kathleen Carlson

CMDI

CTC

Gloria S. O' Connell

Graphic Packaging International

Arlene Haukos Theresa Hiller-Baty

Dan & Laura Hoffard

Holmvig Excavating, LLC

Hospital Pathology Associates, P.A.

Hy-Tec Construction

Jackson Physician Search

Theresa Larson Life Link III Gordon McArthur

Mid-Minnesota Federal Credit Union

NAC Mechanical & Electrical

Bradley Nolan

Oberg Fence Co.

Kristin Patrick

Paulson & Clark Engineering

Kya Picha-Hollister

PreferredOne

RJ Mechanical, Inc.

RSM US LLP

St. Cloud Acoustics, Inc.

Peggy Stebbins

Thelen Heating and Roofing, Inc.

Unity Bank

Vaaler Insurance, Inc.



\$250 - \$499

Kyle & Laura Bauer Family

Thomas Bedard Katie Berg Kim Blank

Todd & Kathryn Bymark

Jodi Christopher

Cuyuna Iron Range Riders Cuyuna Ladies Golf Association

Fifty Lakes Firemen's Relief Association Garrison Bay Lake Area Lions Charities, Inc.

Garrison Commercial Club

Joyce A. Gindorff Jennifer & Matthew Giza

Joni Gutknecht Cathline Helstrom Brittany Howe Elisabeth Jenkins Bryan Krantz

Dr. George & Mary Kuhlmann

Matthew Lacy Rebecca Larson Ken Mackley Northland Smiles Sarah Oehrlein Jennifer Podsiadly Rudy's Electric Inc. Cynthia Schmitz Leanne Sura Bonnie Wermte

\$100 - \$249

Laurie Murphy

Nisswa American Legion Nor-Son Construction

North Central Medical Supply & Equipment

Nancy & Richard Northburg

Judy Oestreich Charisse Oland Carla Olson Darcy Otto

Over the Hills Gang

PB Promotions - A Vernon Company

Stephanie Perrine Cassie Prochaska

Jody Rau Teri Reynolds Justin Richards Darcy Rowan

Runyon, Steber, Cummins, Jones & Fehrenbacher

Families

Timothy & Susan Sasse

Nathan Schultz

Schwab-Vollhaber-Lubratt Service Corp

Michelle Sjolund Spalding House Tarna Squires Blake Sweney

Thomas & Mary Lou Swenson

Colleen Tauzell Dean Turnbloom Dale VanHorn

Widseth Smith Nolting Samantha Wieczoreak

Kamari Young

Alexandria Home, Inc.

Amazon Smile

Brainerd Area Orthodontics

Lea Carlson Cascade Ladies

Central Lakes ATV Club Jon & Brenda Charpentier

Kristin Christensen Monica Cole Heather Erickson Shannon Finnegan

Finnegan & Associates, Inc. Fransen Decorating Inc.

Barb Genereux Lorna Gorny Leslie Grays

Floyd & Shirley Hale Richard & Joyce Houge

Julie Iten Melinda Jackson Julie Jenson Barbara Kielty

Kenneth Irish

Klimek Klimek Bros. Well Drilling Inc.

Jessica Koschmeder Kristi Westbrock-Bjerkness

Eileen Kurpiers
Jean Lemire
Danielle Lenzmeier
Amanda Young
Christine McCusker
Sydney Milam
Stephanie Miller

Margaret Moritz



\$99 and less

Greg Amundson Wendi Andersohn Taylor Anderson Zach Asbach Ashley Aspelin Rose Bankers Bryanna Baugh Jennifer Beckman Ruth Beckrich Jodi Bedard Pamela Beebe

Dr. Darshana Bhattacharyya

Mara Bliss Theresa Blomer Jennifer Stirewalt Michele Bouley Kati Lynn Brezinsky Matthew Bugnaki Brianne Burmeister Kelly Chase

Johanna Christenson

Angela Cobb Helen Colburn Robin Cranfill Rachel Cummings

Cuyuna Rolling Hills Golf, Inc.

Debra Davies Wayne Davis Peggy Forstner Brittany Fox Diane Francis Esther Geil Patrice Glenz Jackie Godfrey Scott Hansen

Phillip & Martha Hanson

Benjamin Helie Darlene Hedrickson RaeLvnn Horton Impact Design LLC Priscilla Benedict AJ Karpinski Brent Katzenberger Sharon Knutson Krista Kommer Taylor Kontaxis Steve Kortum Tracy Kostek Mike Kramer

Carolyn Larson-Wedin

Gail Lee

Daniel Lennartson

Rise Luna

Jeanna Machacek Vic Machen Jodi Marohn Marvin Martinson Amber McKay Robert McLaughlin Mary McMillan

Teresa Meyer Rochelle Midthun Kavla Olander Russell Miner Christina Nelson Randy Nelson Stephanie Nelson Network for Good Mary Novotny Shirley Ogborn Elizabeth Otto Jesse Oman Doug Oster **Dustine Parks** Kelly Peterson Riley Peterson Karilee Pietz Andrew Polasek Dena Pribbenow Mindi Quient Zulma Quient Daren Rife Kay Rineck Debra Rochel Lisa Roden Kara Misemer Christine Roos

Kathlene Meyer

S. Sasse Amanda Schaefer Elizabeth Schmaltz Patricia Schmid Loree Schutta Jonathan Severson

Megan Sims Anna Stich

Toby Rowan

Elizabeth Stoneking Joshua Stoneking Honi Strange Nancy Stratman Nathan Sunnarborg

Lisa Taylor

Wendy Thiebault Kara Thomas-Jenkins Katie Thompson Courtney Thull Julie Torgerson Samantha VanHorn

Amy Vleck Amanda Vogt Jean Walberg Stephanie Weik Diane Weiland Anne Wendt Jenna Wentzlaff Tammi White Shannon Wilt

Alicia Wiseley-Peterson



Board of Directors



Andrea Bedard District Governing Board



Kent Feltz Owner KF Engineering, M-Pro and M3B



Amy Hart CRMC Chief Executive Officer



Dr. Paige Holmgren Family Medicine Physician



Dr. Joshua Horowitz Interventional Pain Specialist



Wade Leonard President Rice Lake Construction Group



Ginny Savaloja District Governing Board



Jamie Skjeveland, Ed.D. Superintendent Crosby-Ironton School District



Joel Staehling Regional President First Western Bank & Trust



Bart Taylor Regional President RiverWood Bank

Senior Management



Katie Berg Chief Financial Officer



Kimberly Blank Chief Human Resources Officer



Amy Hart Chief Executive Officer



Daren Rife Senior Services Administrator



Stacy Weldon MSN, RN, Chief Nursing Officer

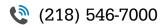


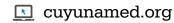
Lynn Severson Chief Operating Officer



Dr. Robert Westin Chief Medical Officer







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